



## WEBSITE MAINTENANCE PACKAGES

CryoDragon is a full-service creative studio, meaning we can help with your website from creation to launch and continued support. When we finish your website, consider hiring us to help manage it on a regular basis. At CryoDragon, we have clear criteria for each of our maintenance packages. We also offer customized maintenance packages if you are looking for something more robust or unique.

Please note **the following packages do not include web hosting management**, and any additional work done outside of those specified in each package will be charged at our hourly rate of \$80 + HST.

WYRM	WYVERN	DRAGON
<b>\$ 40 / MONTH</b>	<b>\$ 115 / MONTH</b>	<b>\$ 190 / MONTH</b>
<b>Basic Website Maintenance</b>	<b>Professional Maintenance</b>	<b>Premium Maintenance</b>
<ul style="list-style-type: none"> <li>Website Monitoring</li> <li>CMS Core &amp; Plugin Updates</li> <li>Website Bugs &amp; Fixes</li> <li>Website Edits (1h per Year)</li> <li>Monthly Support Time: 30min</li> <li><b>5% Off Billable Services</b></li> </ul>	<ul style="list-style-type: none"> <li>All Features of Wyrms Plan</li> <li>Security &amp; Site Monitoring</li> <li>Website Speed + Optimization</li> <li>Website Edits (3h per Year)</li> <li>Monthly Support Time: 1h</li> <li><b>10% Off Billable Services</b></li> </ul>	<ul style="list-style-type: none"> <li>All Features of Wyvern Plan</li> <li>Priority Support</li> <li>SEO &amp; Reputation Monitoring</li> <li>Website Updates (1h/mo)</li> <li>Monthly Support Time: 1.5h</li> <li><b>15% Off Billable Services</b></li> </ul>

If you are looking for combined website and hosting management plans, please view our full-service web hosting and website maintenance packages.

HATCHLING	GET A CUSTOM PLAN
<b>\$ 35 / MONTH</b>	<b>WE OFFER MONTHLY &amp; ANNUAL PLANS</b>
<b>Domain / Hosting Management</b>	<b>Basic to Complex Plans Available with These Features:</b>
<ul style="list-style-type: none"> <li>Liaise with Web Host Provider</li> <li>Install SSL Certificates</li> <li>General Email Management via Web Host Provider</li> <li>Server Monitoring</li> <li>Monthly Support Time: 30min</li> </ul>	<ul style="list-style-type: none"> <li>Troubleshooting, Assistance &amp; Training</li> <li>Core Updates</li> <li>Content Updating</li> <li>Social Media Management</li> <li>Search Engine Optimization</li> <li>Site Monitoring and Backup</li> <li>E-Commerce Management</li> <li>The Sky is the Limit! (Let Us Know What You Need)</li> </ul>
	<b>THE MORE FEATURES YOU WANT, THE MORE YOU SAVE!</b>

All website hosting management and website maintenance packages are billed on an annual basis unless alternate arrangements are made between CryoDragon Inc. and The Client.

Our website support time includes the time spent on email and phone support. There is a limit to this per package. Website edits have limits as well, and can be rolled over to different months, as long as The Client are within their limits of allowed edits throughout the year. If there are additional services outside of the included services, The Client will receive friendly discounts on CryoDragon's hourly rate for all jobs related to their website (not new projects for new websites).